

DealerConnect

Effective Dealer Network Management



Business Issues

- Do your dealers have the latest and accurate information to sell and service your products?
- Do you spend a large amount of time in manual transactions to gather and update information from your dealers?
- Are you forced to continuously invest resources in a dealer support centre?

Solution

- Solution for delivering targeted information, marketing data and tools for dealers.
- Real-time and secure web based portal solutions for empowering your dealers.
- Orders, Inventory, Service functions to lower your support costs.



DealerConnect is a SAP NetWeaver based portal to provide a secure and role based platform to collaborate with dealers in real-time, using existing investment in your SAP ERP implementation. The solution saves cost involved in managing a dealer support centre, reduces the time consumed to get and to update data, and leads to improved dealer productivity and customer satisfaction.

Features

Order Management

DealerConnect enables dealers to access manufacturer's order management system to perform functions like ordering products and spare parts and recording services performed. The portal has a user friendly interface that simplifies the ordering process.

Collaborative Inventory Management

The solution also has features that enable dealers to check availability of different types of inventories with an option to download/print the same.

Product Catalog and Pricing

Manufacturers can maintain data sheets and product catalogs for dealers to download from the portal. Price list for products and spare parts are also available online.

Status Reports

DealerConnect offers order tracking, invoice list, account statement and RMA tracking features.

Dealer Offers and News

Dealer specific offers and news can be broadcast to ensure that dealers always have the latest and accurate information.

Self Service

DealerConnect supports self service features for dealers to carry out transactions like creating service notifications, checking inventory, view order history and account statement download.

Alerts and Notification

Dealers and manufacturers can create workflow, exchange messages and receive real-time alerts and notifications on orders and payments.

Reduced TCO

DealerConnect is a secure and easy to deploy solution based on your existing SAP ERP implementation. The self service functions and user friendly interface along with access to real-time data enhances dealer and customer satisfaction.

ARTERIA

Unit 11, 1st Floor, Innovator, International Tech Park, Whitefield, Bangalore - 560 066. India.

Tel : +91 80 4147 3472 Fax : +91 80 4147 3470 e-mail: sales@arteriatech.com Website: www.arteriatech.com